

**Essential Core Competencies for
Integrated Complex Care Management**
Wednesday, February 22, 2017
10:00am-3:00pm
Etiwanda Room at Central Park
11200 Baseline Road, Rancho Cucamonga 91701

TIME	AGENDA SESSION	FACILITATORS/PRESENTERS
9:30 am -10:00am	Registration	Heidi Pringle <i>Inland Empire Health Plan</i> Sherrin Buras <i>Jen Clancy Consulting</i>
10:00 am -10:20am	Welcome and Introduction to Essential Core Competencies and Framework for the Day	Marc Avery, MD <i>U. of Washington School of Medicine and JCC Consulting</i>
10:20 – 11:00am	Outreach and Engagement	Elizabeth Morrison, LCSW <i>Jen Clancy Consulting</i>
11:00am-11:40	Supporting Health Literacy and Self-Management	Jeffrey Ring, PhD <i>Jen Clancy Consulting</i>
11:40am-12:20pm	Measurement Based Care	Jae Han, MD <i>Jen Clancy Consulting and UC Davis School of Medicine</i> Michael Mabanglo, PHD <i>Jen Clancy Consulting</i>
12:20 – 1:00pm	Lunch	
1:00pm-1:40pm	Behavioral Health Integration	Elizabeth Morrison, LCSW <i>Jen Clancy Consulting</i> Michael Mabanglo, PhD <i>Jen Clancy Consulting</i>
1:40pm – 2:00pm	Shared Care Planning	Marc Avery, MD Stacey Devenney <i>Jen Clancy Consulting</i>
2:00pm-2:10pm	Stretch Break	
2:10pm-2:50	Caseload Consultation	Emily Brandenfels, MD <i>Jen Clancy Consulting</i> Leslie Brooks <i>Jen Clancy Consulting</i>
2:50pm-3:00pm	Wrap Up and Next Steps	Mark Avery, MD <i>Jen Clancy Consulting</i>