

Phase I: Implementing Foundations for Improvement

DOMAIN 1: ENGAGE LEADERSHIP

Activities

Change Areas

Leaders actively support BHICCI as core system transformation initiative that will impact organizational culture.

Executive leaders address barriers to team hiring and team formation.

Executive leaders develop collaborative cross system relationships.

July - Oct 2016

- Develop clinic/program level Charter aligned with BHICCI Charter
- Exec. leader(s) communicates to HCO system the aim, goals, and outcomes of BHICCI, including alignment with other initiatives.

- Executive leaders ensure timely recruitment and hiring of BHICCI Team members

- Leaders work with other regional organizations to improve cross system collaboration through improving care transitions
- Map key care transitions within/across organizations

Oct 2016 - Feb 2017

- HCO administrative and clinical leaders address barriers to implementation including space, equipment, integration with other clinic staff and functions, allocation of management and clinic staff time and resources

- Develop and test policies, protocols and agreements to improve system/cross system patient care transitions

Feb-July 2017

- Leaders track and share BHICCI outcomes identifying areas for spread to other HCO programs

- Implement protocols and agreements to improve patient care transitions

July 2017 - July 2018

- Leaders support testing and implementation of improvements across clinic or other HCO programs

- Track care transitions outcomes, continue to test/modify as needed. Design, test, implement additional care transitions initiative(s)



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References

Pursuing the Triple Aim: The First 7 Years, Milbank Quarterly-Vol. 93, No 2
[Milbank_Quarterly_Vol-93_No-2_Pursuing_the_Triple_Aim_The_First_7_Years](http://www.integration.samhsa.gov/search?query=Leadership)

SAMHSA-HRSA Center for Integrated Health Solutions

- Leadership References and sample communication plan
<http://www.integration.samhsa.gov/search?query=Leadership>
- Models of Care Integration
<http://www.integration.samhsa.gov/integrated-care-models>

Seven Leadership Leverage Points for Organization-Level Improvement in Health Care (2nd Edition)
<http://www.ihl.org/resources/Pages/Tools/IHIFrameworkforLeadershipforImprovement.aspx>

